

## COVID BOOKING POLICIES AS OF NOVEMBER 10, 2021

### Acceptable Groups

Though our guests will spend most of their time outside, when a group is in a mountain hut Wells Gray Adventures feels creating meaningful and consistent social distancing is difficult. For this reason, Wells Gray Adventures has modified their booking protocol for the winter of 2020-2021. Wells Gray Adventures will only accept the following types of groups:

1) Families. Only groups that have travelled by car from somewhere in Canada will be accepted currently for new bookings.

2) Groups that are from the same 'social bubble', that is trusted friend groups who you are already socializing with. Only groups that have travelled by car from somewhere in Canada will be accepted currently for new bookings

3) All groups will need to complete a COVID-19 health questionnaire prior to going into the huts.

### Individual Bookings

We are sorry to say that we will be taking no individual bookings at this time.

### Backcountry Lodge Operations

#### Pre-trip screening and Communication

\* Clients will be asked to fill out a [prescreening questionnaire](#) and attend a cabin / safety orientation. Documents will be sent to group organizers and will also be available on the Wells Gray Adventures website

\* All guests will need to verify they have completed the BC COVID-19 Self-Assessment tool or complete a pre-trip declaration before being allowed to travel to the lodge. These documents will be available on the Wells Gray Adventures website and will be sent to the trip organizers as well. Anyone experiencing symptoms within 14 days of their trip will be not be permitted on the premises.

### Signage

Signage and posters are useful as a guide for workers and guests, and such signage, including but not limited to those listed below, will be displayed in multiple prominent locations:

\* Information & posters for handwashing, located on the BCCDC website here;

\* Information & posters for respiratory/cough etiquette, located on the BCCDC website here;

\* Information & posters for self-isolation and monitoring, located on the BCCDC Website here;

## **Transportation**

### Trophy Cabin Snocat Transfer

When a group is transported into the cabin with the snocat we are unable to bring another group out in the cat just vacated without thoroughly cleaning the cab first. Therefore if you are skiing out of Trophy and would like a cat ride out, the ride must be arranged ahead of time and there will be a charge so the driver can wait and clean the passenger area of the cat.

### Helicopter Transfers

#### Staging Area:

- \* Physical distancing of at least two meters between the groups coming in and those leaving is required.
- \* Guests will be asked to wear mask and gloves in the staging area
- \* Groups will move their own gear to and from the loading site.
- \* There will be four people allowed in the helicopter at a time. All passengers will sit in the back of the helicopter. The front seat will not be used by guests.

### Gear Flights

- \* There will be no guests allowed to accompany gear flights. All gear must be packed well enough to be left in the snow next to the cabin by the pilot.

### Loading/Unloading Helicopter:

- \* Employees must also wear protective equipment while loading and unloading guests
- \* Hand sanitizer will be made available before and after helicopter travel

### **General Cleaning Requirements:**

- \* Use a disinfectant that has a Drug Identification Number (DIN). Follow the instructions on the product label for dilution, contact time and safe use
- \* Cleaning products will be available in the huts. You can also prepare a bleach and water solution with 20 ml of unscented household bleach per 980 ml of water.
- \* Clean visibly dirty surfaces before disinfecting, unless stated otherwise on the product instructions. Cleaning refers to the removal of visible dirt, grime and impurities. Cleaning does

not kill germs but helps remove them from the surface

- \* Use clean cloths, paper towels or wipes to clean and disinfect surfaces
- \* Put cleaning and disinfectant solutions into clean containers for use
- \* Immediately discard paper towels and disposable wipes after use
- \* When using the bleach and water solution, allow surfaces to air dry naturally.
- \* Rubber gloves should be worn while handling bleach solutions and the area should be well ventilated

### **Handwashing Stations**

- \* Handwashing stations with soap and water will be available to individuals in the lodge
- \* Hand sanitizer will be in place just inside the main entrance to the lodge Inside to outhouse doors

### **If COVID -19 Symptoms appear during a group stay**

#### Symptoms Covid-19 Symptoms

- \* The symptoms of COVID-19 are similar to other respiratory illnesses, including the flu and the common cold. Commonly these are fever / chills, cough, sneezing, sore throat, and shortness of breath. Additional symptoms may include muscle aches, fatigue, headache, loss of appetite, runny nose, nausea and vomiting, diarrhea, loss of sense of smell or taste. Shortness of breath and chest pain can be signs of severe illness
- \* People infected with COVID-19 may experience little or no symptoms, with illness ranging from mild to severe
- \* Some people are more vulnerable to developing severe illness or complications from COVID-19, including older people and those with chronic health conditions
- \* A key issue in transmission is the median incubation period (the time from infection to appearance of symptoms) and the serial interval (the time between successive cases) for the Covid-19 virus. The serial interval for Covid-19 virus is estimated to be 5-6 days. There are some emerging indications that there are people who can shed Covid-19 virus 24-48 hours prior to symptom onset, but at present, the WHO suggests that this does not appear to be a major driver of transmission. However, we need to acknowledge that there is debate about this and that at this time we cannot be categorical

**Please Note: Most groups stay over 6 Days therefore if no symptoms have been reported**

**during a group's stay the chance that anyone in that group had COVID 19 are low.**

**What to do if someone shows symptoms during your stay**

If any member of your group feels they may have signs or symptoms of COVID-19 based on the self-assessment tool, they must:

- \* Immediately report to Wells Gray Adventures.
- \* Evacuation to a health care facility is required either under their own power or by helicopter.
- \* Self-isolate with all precautions including masks and gloves until evacuated